

## 1 PATIENT ENTERS FACILITY



## 2 PATIENT CHECKS IN WITH FRONT DESK



### Use cases

- 1. Patient admissions
- 2. HIPAA compliance
- 3. Send PHI safely and securely

**FRONT DESK** alerts doctor via secure text patient has arrived.

Dr. Perry, Justin Jones just came in to urgent care. He fell off his bike and may have broken his leg. I am almost finished checking him in. He'll be in room 4B.



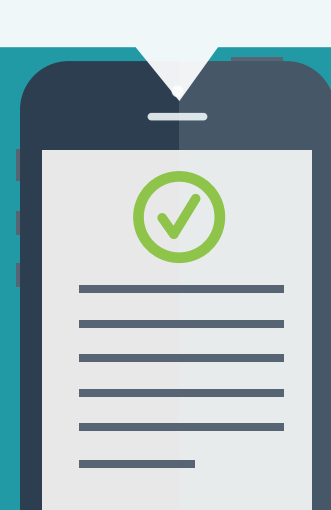
### Use cases

- 4. Confirmed message delivery
- 5. Staff accountability

YOU HAVE A NEW **TIGERTEXT!**



MESSAGE **READ!**



## 6 DOCTOR TEXTS RADIOLOGY



Hi Nancy, I'm sending a patient down to radiology for an x-ray on his left ankle. I suspect a fracture.

### Use cases

- 6. Secure image sending
- 7. Secure file attachments

## 7 RADIOLOGY TAKES X-RAY OF PATIENT



Hi Dr. Perry. Justin Jones' (ID# 32214) x-ray shows a hairline fracture. See attached.



### Use case

- 8. Message and image forwarding

## 8 DOCTOR FORWARDS THE X-RAY image to a colleague for another opinion;

Message reads:



Hey Dr. Marter, I need a second opinion. Can you take a look?

### Use cases

- 9. Remote diagnosis
- 10. Real-time consultation

## 9-10 DR. MARTER responds:

Dr. Marter responds: Hi Dr. Perry, definitely a break. I'd recommend a soft cast and painkillers.



### Use case

- 11. Message and image forwarding

## 11 DR. MARTER SENDS A PRESCRIPTION order via secure text to the pharmacy;

Message reads:



I need to put in an order for Justin Jones (ID #32214). He fractured his ankle and will need 400mg of Ibuprofen, three times a day for one week.

### Use case

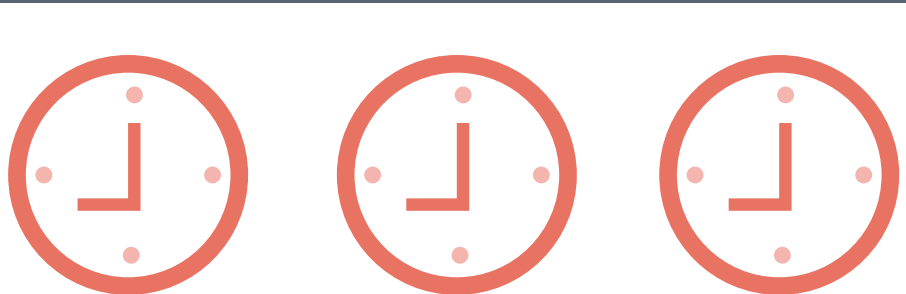
- 12. Patient discharges

## 12 DOCTOR ALERTS FRONT DESK via secure text the patient is ready to be discharged.



Hi Cheryl, Justin Jones is free to go home.

## SECURE TEXTING BENEFITS



Nurses save **3-4 HOURS** per day with secure texting



Physicians can see up to **15 MORE PATIENTS** per shift utilizing secure texting for patient admissions, discharge, consults and approvals



**80% REDUCTION** in emails and phone tag



Cuts prescription refill time **IN HALF**

**95%** of patient concerns can be answered in **60 seconds** or less



Hospitals see a **50% DECREASE** in patient wait times



Reduces overhead paging which in turn, leads to **higher patient satisfaction** and **higher HCAHPS scores**